

# Red Hat Fuse Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Red Hat® Fuse version 7

Product Description: Red Hat Fuse is a lightweight, flexible integration platform that enables rapid integration and supports building collaborative and agile Java applications using microservices and containers.

Report Date: 13 March 2020

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Notes:

Evaluation Methods Used: Testing is based on general product knowledge.

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## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (Yes)
<a href="#">Revised Section 508 standards</a> published January 18, 2017 and corrected January 22, 2018	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Partially Supports            Software: Partially Supports</p>	<p>Some Fuse documents do not include alternative text for non-text content.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable            Software: Not Applicable</p>	
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable            Software: Not Applicable</p>	
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable            Software: Not Applicable</p>	
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)            Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>	<p>Electronic Docs: Partially Supports            Software: Does Not Support</p>	<p>Documentation sections are clearly labeled and numbered. Some UI icons do not provide alternative text.</p>

<ul style="list-style-type: none"> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports  Software: Does Not Support</p>	
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable  Software: Supports</p>	
<p><b><u>1.4.1 Use of Color</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports  Software: Partially Supports</p>	
<p><b><u>1.4.2 Audio Control</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable  Software: Not Applicable</p>	
<p><b><u>2.1.1 Keyboard</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable  Software: Partially Supports</p>	<p>Certain elements may not be accessible via keyboard.</p>
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)  Also applies to:  Revised Section 508</p>	<p>Electronic Docs: Supports  Software: Partially Supports</p>	

<ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Not Applicable Software: Partially Supports	
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Not Applicable Software: Does Not Support	
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Not Applicable Software: Not Applicable	
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Does Not Support Software: Not Applicable	
<p><b><u>2.4.2 Page Titled</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Supports Software: Partially Supports	

<p><b><u>2.4.3 Focus Order</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports  Software: Partially Supports</p>	
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports  Software: Partially Supports</p>	
<p><b><u>3.1.1 Language of Page</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Partially Supports  Software: Partially Supports</p>	<p>Some Fuse documents are provided in multiple languages.</p>
<p><b><u>3.2.1 On Focus</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable  Software: Supports</p>	
<p><b><u>3.2.2 On Input</u></b> (Level A)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable  Software: Supports</p>	
<p><b><u>3.3.1 Error Identification</u></b> (Level A)  Also applies to:  Revised Section 508</p>	<p>Electronic Docs: Not Applicable  Software: Partially Supports</p>	

<ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable</p> <p>Software: Partially Supports</p>	
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports</p> <p>Software: Partially Supports</p>	<p>Partially supported in Fuse Online; does not support for Fuse Console</p>
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable</p> <p>Software: Partially Supports</p>	<p>Partially supported in Fuse Online; does not support for Fuse Console</p>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web) (Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>	
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p>	<p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>	

<p>Also applies to:Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports Software: Partially Supports</p>	<p>Partially supported in Fuse Online; does not support for Fuse Console</p>
<p><b><u>1.4.4 Resize text</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports Software: Partially Supports</p>	<p>Scrolling and navigation may be limited when resizing text.</p>
<p><b><u>1.4.5 Images of Text</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable Software: Partially Supports</p>	
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports Software: Partially Supports</p>	
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>	<p>Electronic Docs: Supports Software: Partially Supports</p>	



<ul style="list-style-type: none"> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports  Software: Partially Supports</p>	
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Partially Supports  Software: Does Not Support</p>	<p>A translated Fuse document is presented entirely in the selected language except for proper names and technical terms.</p>
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable  Software: Partially Supports</p>	
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Partially Supports  Software: Supports</p>	<p>Some icons that are presented in multiple Fuse documents do not provide consistent alternative text.</p>
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)  Also applies to:  Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable  Software: Partially Supports</p>	
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p>	<p>Electronic Docs: Not Applicable  Software: Not Applicable</p>	

Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web) (Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
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**Table 3: Success Criteria, Level AAA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>1.2.6 Sign Language (Prerecorded)</u></a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	
<a href="#"><u>1.2.7 Extended Audio Description (Prerecorded)</u></a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	
<a href="#"><u>1.2.8 Media Alternative (Prerecorded)</u></a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	
<a href="#"><u>1.2.9 Audio-only (Live)</u></a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	
<a href="#"><u>1.4.6 Contrast Enhanced</u></a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	
<a href="#"><u>1.4.7 Low or No Background Audio</u></a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	

<p><b><u>1.4.8 Visual Presentation</u></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Font size can be adjusted by the user when viewing Fuse documentation.</p>
<p><b><u>1.4.9 Images of Text (No Exception Control)</u></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	
<p><b><u>2.1.3 Keyboard (No Exception)</u></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p>	
<p><b><u>2.2.3 No Timing</u></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Automatic page refresh can be disabled.</p>
<p><b><u>2.2.4 Interruptions</u></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p>	
<p><b><u>2.2.5 Re-authenticating</u></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	
<p><b><u>2.3.2 Three Flashes</u></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	
<p><b><u>2.4.8 Location</u></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Partially supported in Fuse Online; does not support for Fuse Console</p>
<p><b><u>2.4.9 Link Purpose (Link Only)</u></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	<p>Web: Does Not Support</p>	
<p><b><u>2.4.10 Section Headings</u></b> (Level AAA)</p>	<p>Web: Not Evaluated</p>	<p>The Fuse Console does not provide</p>

Also applies to: Revised Section 508 – Does not apply		embedded help.
<b><a href="#">3.1.3 Unusual Words</a></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
<b><a href="#">3.1.4 Abbreviations</a></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
<b><a href="#">3.1.5 Reading Level</a></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
<b><a href="#">3.1.6 Pronunciation</a></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	
<b><a href="#">3.2.5 Change on Request</a></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	Toast notifications in the Fuse console cannot be suppressed.
<b><a href="#">3.3.5 Help</a></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	The Fuse Console does not provide embedded help.
<b><a href="#">3.3.6 Error Prevention (All)</a></b> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	

# Revised Section 508 Report

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	
302.2 With Limited Vision	Partially Supports	The product supports standard browser magnification.
302.3 Without Perception of Color	Partially Supports	
302.4 Without Hearing	Not Applicable	The product does not include audio-only features.
302.5 With Limited Hearing	Not Applicable	The product does not include audio-only features.
302.6 Without Speech	Not Applicable	The product does not require speech input.
302.7 With Limited Manipulation	Supports	The product supports standard input mechanisms such as user-provided keyboards and pointing devices. Usage of the product does not require fine motor controls nor simultaneous actions.
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product features easy-to-read content, but also presumes technical IT knowledge.

## Chapter 4: [Hardware](#)

Note: The product is a software application and is not subject to the requirements of this section.

## Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
<a href="#"><b><i>502 Interoperability with Assistive Technology</i></b></a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	
502.2.2 No Disruption of Accessibility Features	Does Not Support	
<a href="#"><b><i>502.3 Accessibility Services</i></b></a>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	
502.3.2 Modification of Object Information	Does Not Support	
502.3.3 Row, Column, and Headers	Does Not Support	
502.3.4 Values	Does Not Support	
502.3.5 Modification of Values	Does Not Support	
502.3.6 Label Relationships	Does Not Support	
502.3.7 Hierarchical Relationships	Does Not Support	
502.3.8 Text	Does Not Support	
502.3.9 Modification of Text	Does Not Support	
502.3.10 List of Actions	Does Not Support	
502.3.11 Actions on Objects	Does Not Support	
502.3.12 Focus Cursor	Does Not Support	

502.3.13 Modification of Focus Cursor	Does Not Support	
502.3.14 Event Notification	Does Not Support	
502.4 Platform Accessibility Features	Not Applicable	The product is not considered platform software, but relies on the browser in use as the platform.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	The product respects some user preferences from platform or OS settings.
503.3 Alternative User Interfaces	Not Applicable	The product does not provide any alternative user interfaces that function as assistive technology.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The product does not feature any synchronized media.
503.4.2 Audio Description Controls	Not Applicable	The product does not feature any synchronized media.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Does Not Support	
504.4 Templates	Does Not Support	

## Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<a href="#">602 Support Documentation</a>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Product documentation does not explain how to use accessibility and compatibility features.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	The product does not provide non-electronic documentation
<a href="#">603 Support Services</a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	See 602.2 (does not support)
603.3 Accommodation of Communication Needs	Does Not Support	

### Legal Disclaimer (Red Hat)

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